



Eternal Bliss Funeral and Bereavement Services **Information Pack - 2025**

This pack contains:

What is a Community Interest Company

Who we are and how we are regulated

Pricing structure

Our latest fees and what is included

Terms and conditions

A copy of our latest terms and conditions

Derby City Council Cemetery Charges

A listing of current charges for graves and interments fees

Grave options

An example of the cemetery charges with respect to different grave options



ETERNAL BLISS FUNERAL
& Bereavement Services

What is a Community Interest Company?

We are a **Community Interest Company (CIC) Limited by Guarantee without share capital**. This means:

1. The company must operate for the benefit of the community rather than private individuals. Its activities should serve a social purpose.
2. All profits must be reinvested into the company's activities for community benefit. We cannot issue shares or distribute profit via dividends.
3. A statutory asset lock ensures that company assets and profits are used only for its social purpose.
4. The CIC must submit a report to Companies House each year, explaining:
 - How it has benefited the community.
 - Details of any directors' remuneration.
 - Compliance with the asset lock.

This structure is commonly used by nonprofits, social enterprises, and community groups that want the benefits of a company structure without shareholders profiting from the business.



Pricing Structure for 1st April 2025 – 31st March 2026

Thank you for considering Eternal Bliss Funeral and Bereavement Services. We understand how important it is to provide a clear, transparent, and compassionate service.

As part of our commitment to transparency, we would like to outline our pricing structure for the upcoming year:

Pricing Overview

The price for our funeral services is **£450**, applicable for the first year. Please note that this does not include cemetery fees or the cost of blocks and soil used at the top, which will be charged separately. Please also note that this assumes a normal sized casket is required which measures 6'0" x 2'0" or 6'4" x 2'0".

This price is exclusive to clients based in Derby and the surrounding areas.

The pricing for non-Derbyshire residents will be aligned with Derby City Council's regulations as of 2025.

Price Review and Adjustments

Our prices will be reviewed annually, with the next review taking place in **February 2026**.

Any updates will consider factors such as inflation and any other economic changes.

Changes to pricing, if applicable, will be communicated well in advance.

Cemetery Fees

The fees are based on the rates listed on the Derby City Council website. If there are any updates or changes, they will be communicated by the council, as fees are reviewed annually. Any updates will be passed along accordingly.

Repatriation Services

Prices for repatriation are subject to airline tariffs, airport charges and other external factors. We will ensure all costs are communicated transparently.

Disbursements – other costs paid on behalf of the client

If during the provision of our burial services we incur any other costs on behalf of the client, we will make sure we list these separately on the invoice.

Transparency

All charges will be provided upfront, with no hidden fees.

Any additional costs will be discussed and agreed upon in advance.

If you have any further questions or require any additional information, please don't hesitate to contact us.



ETERNAL BLISS FUNERAL
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Terms and Conditions for Eternal Bliss Funeral and Bereavement Services CIC

These Terms and Conditions ("Agreement") govern the use of funeral and bereavement services provided by Eternal Bliss Funeral and Bereavement Services CIC ("Company"). By engaging our services, you ("Client") agree to be bound by the terms outlined herein and any pricing structures currently displayed on our website.

Services Provided

The Company provides Islamic funeral and bereavement services in accordance with Islamic customs and English law. Services may include but are not limited to:

- Assistance with ghusl (ritual washing) and shrouding
- Janazah transport within Derby (from house, hospital, mosque to cemetery)
- Assistance with funeral paperwork (Death certificate, Coroner documents, etc.)
- Burial and support at the cemetery (subject to cemetery guidelines)
- Repatriation of the deceased abroad (subject to airline and destination country guidelines)
- Storage of the deceased at a designated mortuary (subject to mortuary guidelines)

The Company reserves the right to modify, suspend, or discontinue any service without prior notice due to changes in legal requirements, facility availability, or any other factors beyond our control.

Payment Terms

Full payment is required within seven (7) days from the date of invoicing. An invoice will be issued once the burial or repatriation is complete. Payment methods accepted are bank transfer and debit card.

Client contact and responsibilities

A Main Contact will need to be appointed by the immediate family of the deceased to act as the sole liaison with the Company. This individual shall:

- Be responsible for providing accurate, complete, and timely information regarding the deceased.
- Obtain any required permissions, permits, or authorisations from relevant authorities for the funeral or burial process.
- Ensure the timely payment of all fees associated with the services provided.

Failure to fulfil these responsibilities may result in delays or the inability to provide services as agreed, and the Company shall not be liable for any resulting issues.

Cancellation Policy

If the Client cancels services after the Company has commenced preparations, the Client shall be responsible for all costs incurred up to the point of cancellation.

Liability

We shall not be liable for any delay or failure to provide our services caused by circumstances beyond our control.

Dispute Resolution

Any disputes arising from or in connection with this Agreement shall be resolved, if possible, through amicable negotiations between the Client and the Company. If a resolution cannot be reached, the matter will be submitted to mediation. Failing mediation, disputes shall be resolved under the jurisdiction of English and Welsh courts.

Governing Law

These terms and conditions are governed by and construed in accordance with English and Welsh law.

GDPR Compliance and Data Protection

Both the Company and the Client agree to comply with applicable data protection laws, including UK GDPR and the Data Protection Act 2018. Each party shall ensure the accuracy of any personal data shared and limit processing to purposes strictly related to this Agreement. Both parties will implement appropriate security measures and will notify the other of any data breaches. Upon termination of the Agreement, any personal data will be returned or securely deleted unless retention is required by law.

Acceptance of Terms

By engaging the services of the Company, the Client acknowledges and accepts these Terms and Conditions in full. It is the Client's responsibility to review these terms prior to engaging our services, as they constitute a legally binding agreement.

Contact Information

For any inquiries or concerns regarding our services or these terms, please contact us at Eternal Bliss Funeral and Bereavement Services CIC on 0777 111 9438.

DERBY CITY COUNCIL CEMETARY CHARGES 2025

Muslim Burial Price List	
From 1st January 2025	
Earthen Grave	£1398.00
Earthen Grave for Non-Derbyshire Resident	£2796.00
Earthen Grave to incorporate brick lining	£1670.00
Earthen Grave to incorporate brick lining for Non-Derbyshire Resident	£3340.00
Earthen Grave interment fee	£840.00
Earthen Grave interment fee for Non-Derbyshire Resident	£1680.00
Vaulted Grave Exclusive Right	£1670.00
Vaulted Grave Exclusive Right for Non-Derbyshire Resident	£3340.00
Vaulted Grave interment fee	£1587.00
Vaulted Grave interment fee for Non-Derbyshire Resident	£3174.00
Baby earthen grave (pre 24 weeks gestation)	£96.00
Baby earthen grave (pre 24 weeks gestation) for Non-Derbyshire Resident	£192.00

Weekend Burial Price List	
From 1st January 2025	
Saturday/ Weekday Per Hour	£96.00
Sunday / Bank Holiday Per Hour	£145.00

Please be aware funerals for the same day burial must be booked by 1pm

Out of Hours fee will be applied to funerals after 3.30pm on weekdays, weekends and Bank Holidays

Council fee disbursement charges as of 1 January 2025

Exclusive rights of burial are based on a 50 year lease, and includes deed production.

Option 1 Casket Grave



Vaulted Grave Exclusive Right £1670
Vaulted Grave interment fee £1587
Total £3257

Option 2 Earthen grave



Earthen Grave £1398
Earthen Grave interment fee £840
Wooden Shoring £247
Total £2485

Option 3 Brick Lining Grave



Brick lining Grave £1670
Earthen Grave interment fee £840
Total £2510

The price includes only the grave and interment. A Derby City Council-approved contractor is required to build the grave, and material costs must be paid separately.

The grave requires a notice period of up to three days, depending on weather conditions.